



WILLIAM HARDING SCHOOL
Aim high... Work hard... Be kind...

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Head Teacher: Miss T Cotchin BA(Hons) PGCE NPQH



23 June 2022

Dear parents and carers,

Re: Family First Quality Mark

We are pleased to announce that we have just achieved the Family First Quality Mark. In order to obtain this accreditation, we had to submit a range of evidence to show how we support families. The assessor spoke to parents and staff as well as looking at a range of documentation and written evidence.

The assessor has said *'the school vision is 'To ensure all our pupils have the very best opportunities whilst at WH and enjoy experiences that are happy, memorable whilst feeling safe and with the support of our staff and families.' This is supported by a clear school motto of Aim high, Work hard and Be kind and values which are Inclusion, Respect, Responsibility, Perseverance, Honesty and Collaboration. The school was found to be a very, friendly, hard-working and positive community where relationships are strong and pupils are inspired. The Curriculum, combined with the Enrichment and Pastoral Curriculum approach, ensures pupils are prepared for success at school and in life.'*

The assessor identified a wide range of strengths in the support we provide for our families, including:

- There was good evidence provided of a comprehensive approach which is personalised to meet individual family needs. Staff are knowledgeable, welcoming and inclusive.
- Parents were particularly complimentary about staff and Head teacher visibility.
- The FLO team were praised consistently for their warm and courteous approach. The wearing of the hi-viz jacket or red school coat with the job role across the shoulders really helps parents to quickly and easily identify staff.
- There are high levels of parental engagement.
- The school celebrates diversity.
- There are Culture Days where cultures are explored and celebrated in each classroom. Parents are invited to help learn about those cultures.
- Other focused learning days help pupils understand the world around them such as Black History Month, Developmental Language Disorder (DLD) Day and world Mental Health Day.

Our School Values are: Inclusion, Perseverance, Honesty, Respect, Responsibility and Collaboration.



- Parental testimony indicated that school vision and values are not only clearly communicated but are lived and breathed. This was the reason for some parents choosing the school as they had been told of the school's ambitious vision with high standards alongside the nurturing and supportive environment provided.
- The FLO team is well networked across the local area and has up to date information about many services. As a result parents confirm that effective signposting has been made and the impact has been positive for them and their children. Of particular note was the approach to quality assuring the currency and accuracy of information before use, thus ensuring a smooth signposting 'journey' for parents / carers.
- Pupil views are routinely sought and they are active in the running of the school.

The school had identified areas that we are working on to develop links with parents and the local community further. We want to increase the number of parents supporting careers days and volunteering.

We are extremely pleased that the effort and wide range of support that we offer our families has been recognised.

We would like to thank those parents who took part in the conversations with the assessor. She stated that parental support for the school was strong.

Kind regards,

Mrs Skinner

Inclusion, Pastoral and Safeguarding Lead

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